

# Unified Platform

Drive success and business value through rich user experience. Maximize the return on your existing investment while improving productivity and operational efficiency.



## Unified Platform

- ▶ Connect, unify, and orchestrate business applications. Consolidate data and processes to enhance the customer experience, streamline operations.
- ▶ Zero/minimal coding - Easily extendable UI which can connect to any database (On-premise/Cloud) in real-time
- ▶ Pre-built connectors - Connect to popular data sources and cloud applications like Oracle EBS/Cloud and Salesforce
- ▶ Customization - Hooks for developers to write custom transformations
- ▶ Business Process Mapping - Use workflows to orchestrate business process effectively
- ▶ Data Visualization - Effective visualizations for operational reports

- ▶ Leverage zero/minimal coding framework
- ▶ Deploy on-premise or any cloud
- ▶ Build a configurable and responsive UI, which is metadata-driven
- ▶ Provide real-time data accessible by any browser or device (smartphone, tablet, etc)
- ▶ SSO Enabled & Role Based Access to data and applications
- ▶ Intuitive, modern UI for each source system - legacy systems as well as other back-end systems
- ▶ Seamless integration & multi-sourcing of data from diverse systems - On-premise as well as cloud-based applications
- ▶ Flexibility for developers, to extract and transform the data without any need for additional tools

### Rapid Application Development



### Data Synchronization & Integration

## UNIFIED PLATFORM

### Workflow & Process Automation



### Reports & Dashboards

- Design process flows using our advanced workflow process engine and invoke workflows from applications and reports
- Present actionable data not only to make decisions but to incent the right action by performing job functions
- Effectively communicate and collaborate to share key insights and facts. Add context to your data with conversations in real-time
- Schedule reports to distribute them electronically
- Visualizations using smart grids, pivot tables, and charts
- Assimilate, summarize, visualize and perform data analysis in real-time
- Export data to multiple formats
- Enable real-time ad hoc inquiry capabilities

# Business Value Creation

Enterprises leverage our platform as a flexible, structured, and scalable foundation to accelerate application development, unify data from existing systems, and deliver rich digital experiences.



## Real-time data unification and movement across environments

An enterprise-grade solution that offers continuous real-time data collection and processing between on-premise data sources and cloud environments to get deeper operational insights and value from the combined data.

### Key Features

- Real-time data synchronization between on-premises and cloud-based data
- Built-in delivery validation with filtering, aggregation, and transformation
- Quick to deploy Intuitive web-based GUI for setup and configuration of sync jobs
- Sync. cycles based on the schedule you set, moving only deltas. Object specific Sync. Policy
- Enterprise-class monitoring, audit and reports



## Field Force – Enable better service to customers

A solution developed for our customers to manage warranty and out of warranty repairs. Alleviates multiple cumbersome transactions in the system using redundant data.

### Key Features

- Efficient and intuitive user interface to perform multiple Oracle EBS operations with a single button click
- Integration with edge applications to show additional data points Workflow enabled for streamlined approval processes on Service Request (SR) exceptions
- Offline capable UI that allows technicians to perform service repairs while offline and sync when online
- Admin dashboards to track and monitor SRs at each stage and collaborate with technicians for task creation, technician assignment, warranty repairs, and spare requests



## Customer Work Bench – 360 degree transactable view

Our #1 selling application that brings a 360° view of customer data. Customers, addresses, contacts, orders, invoices, etc. This can be further enhanced with our logistics solution ShipEx which is a fast, flexible shipping solution built on Oracle EBS Shipping. The ShipEx application excels in providing information at the fingertips of the shipper and intuitively navigates users through the different stages of the outbound process (Release, Pick, Pack, and Ship).

### Key Features

- Powerful and advanced search with a 360-degree view of the customer information – Orders, Order History, and invoices. Highly efficient order entry, order search, capabilities at the line level for splits, returns, drop-ship, apply price & charges, mass updates, apply holds, etc
- Manage customer information, contacts, addresses, notes, customer locations on an interactive Google Map
- Order Pad to suggest historically ordered items for a selected customer along with a productivity-enhancing dashboard to give a complete overview of the customer with drill-down capabilities
- Inbuilt address validation and correction, shipping rates comparison across carriers and services

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